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السلام عليكم ورحمة الله وبركاته

Dear Mutamirun

Thank you for your valid enquiry. We look forward to serving you with finesse

Please find attached details as per your request, note this is merely a quotation no rooms or flights have been reserved, if you have any queries please do not hesitate to contact me, as I am at your service. We want to make your journey a memorable one with the Kudrat of the Almighty Allah & accord you the traveller peace of mind and hassle free travel. Our services don't stop at Haj and Umrah we specialise in middle eastern tours- a niche market that demands expertise and precision. Our company is IATA registered and affiliated as well as with the ministry in Saudi Arabia. :

To proceed with your quotation please sign the document of acceptance and submit the following requirements:

#### Please Note:

1. Valid Passport 7 Months beyond Departure date, 10 working days required for processing of Saudi visa
2. Yellow Fever, + Meningitis + 2 Colour Photographs 4 x 6 cm with White background + for tours 2 additional Colour Photos.
3. All prices quoted are subject to availability and currency fluctuations at the time of making a definite booking, and are in South African Rands.
4. Reservations are subject to Visa approval and availability of Flights and Hotel Accommodation and Currency Fluctuations. Mandatory service fee applicable. **Cost of Biometrics for all Mutamireen will be paid by the passenger. In the event of a hotel being over-booked, we reserve the right to substitute a hotel of similar standard.**
5. The Baggage costs are to be adhering to the same as airline cost for extra baggage; if there is extra baggage an additional cost will be charged.
6. Umra is not a leisure holiday and is of religious Nature, We are therefore adhering to terms and conditions of the kingdom.
7. We are not responsible for any delays on any transportation in the kingdom and therefore no claims can be made to Umra tours. Check in times at hotels: 16:00 hours and check out: 12:00 hours.
8. Rates quoted and quotation **Valid for 24 hours and only for rates quoted** may increase subject to hotel and outside availability. Saudi companies of outside allotments
9. This is a quotation only and that no reservation has been made, all prices are subject to change.
10. Upon acceptance of this quotation **75 % non-refundable deposit** required before visas are processed. Full payment required before any passports are released
11. For Every R100 deposited made an additional R1.50 is charged for deposit fees.
12. Any card service fees will be borne by the card holder
13. The visa is not your right it is the right of the issuing country and thus we will not be held liable for any repercussions if rejected by the embassy
14. Visa Costs are non-refundable and we will not be held liable should visas be refused, delayed or reservations be cancelled by the client.
15. Mandatory Insurance is applicable as this Company will not be liable for any claims that may occur
16. Once signed this quotation becomes a binding contract, by the Mutamirun to Umra Tours in terms of payment.
17. E &OE
18. Packages are subject to the [terms and conditions](#) on the website.
19. Fuel Surcharge not included. Cost to be advised on issuing of Air Tickets.

Should you require any other quotations, please do not hesitate to contact us.  
We hope to hear from you soon Insha-Allah

#### Upon Acceptance

Principal Member

Consultant

Signature & Date

Signature & Date

Note: please note that all bookings are subject to [terms & conditions](#)

The New Immigration Regulation dictates that as from **01 June 2015** children under 18 require UNABRIDGED BIRTH CERTIFICATES, along with their passports, when travelling. Should you be travelling with/making a reservation for children, please ensure that you apply for these certificates timeously.